Go2Mobile Quick Start Guide
Clarity guide to using the mobile traveller app
Step 1
Download the app from app store or google play store. In the search function, please enter "Go2Mobile" and install.

Step 2
Register - before you access the Go2Mobile App you will need to go through an initial set up. Please click the green "Register Now" button to do this.
Step 3
Sign Up - This requires an email address. Please ensure you use the same email address as your Clarity Go2Book profile.

Step 4
Email Verification - You will receive an email advising that a Go2Mobile app account has been registered. Please activate your account by clicking on the link in the email received.
Step 5
A notification will appear in your browser, stating your account has been successfully activated.

Step 6
Open the Go2Mobile app and complete your login details. You can now access and view your trips. Go2Mobile is designed to be easy and intuitive. Please take a minute to look around and familiarise yourself.
How to set-up Apple ID Sign In (iPhone)

Once you have Apple ID enabled on your iPhone settings, log in to Go2Mobile, go to settings and select tab use ‘Sign in with Apple’. A pop-up will ask you to confirm, then an Apple ID pop-up will confirm your Apple ID Sign in and ask you to input your passcode / biometric credential, then offer to log you out of Go2Mobile. Click ok to log out. The login screen will now show the Sign in with Apple tab. Touch this tab and provide your iPhone passcode / biometric credentials. You will then be logged straight into your homepage.

How to set-up Biometric Sign In (Android)

Once you have biometric authentication enabled on your Android phone settings, log in to Go2Mobile, go to settings and for tab Authentication method select ‘Biometric’. A pop-up will ask you to confirm. Once you have confirmed, log out of Go2Mobile.

Now when you go to the login screen, a pop-up will ask you to sign in using biometric credentials. Provide your biometric credentials and you will then be logged straight into your homepage.
What does the Go2Mobile offer?

Here are some of the highlights of Go2Mobile:

• Delay push notifications for your journey
• Real-time flight and rail departure status
• View your upcoming trips, all accessible in one place
• Simple Secure Sign-in options using Apple ID or Android Biometric Authentication
• Wallet Pass integration for direct access to your e-tickets.
• Contact Us section for 24h travel support.
• Add your own activities to a trip and share trip info with other Go2Mobile users.
• Travel booker trip view and memo notification send.

In addition, for clients who also use Risk Management tool Go2Track:

• GPS location share with Go2Track
• Go2Track Trip Brief and immediate Risk Alert notifications provided by Crisis24

If you have any further questions, please contact go2mobile@claritybt.com